



Accessibility for Ontarians with Disabilities Act (AODA) Survey and Feedback Form

Middlesex Hospital Alliance is committed to providing quality health services. This means access to safe and effective services delivered in a respectful and compassionate manner. Your feedback is used to make sure we meet all reasonable expectations and make improvements where necessary. We can arrange for accessible feedback and alternate formats upon request.

Please return completed survey to the attention of:

Accessibility Champion
Middlesex Hospital Alliance
395 Carrie Street
Strathroy, ON N7G 3J4
Phone: 519-246-5925
Email: accessibility@mha.tv.ca or fax to: 519-246-5931

When did you visit Middlesex Hospital Alliance (date and time)?

What hospital (*Strathroy Middlesex General Hospital and Four Counties Health Services*) and department did you visit?

Did we respond to your customer service needs? Please explain:	Yes	No
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Was our service provided in an accessible manner? Please explain:	Yes	No
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Did you have any problems accessing our services? Please explain:	Yes	No
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How can we improve accessibility at Middlesex Hospital Alliance?

Do you have any other comments?

Contact Information (Optional):

Name:	
Address:	
Phone Number:	
E-Mail Address:	

Preferred Method of Contact (please check off box):

Mail ☐

Phone ☐

E-Mail ☐

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