

Patient Declaration of Values

MY RIGHTS AND RESPONSIBILITIES



I, as your patient, have the right

- To receive care guided by the MHA Mission Statement “To provide the healthcare we would expect for our own families”
- To be treated with compassion and respect
- To inclusive, diverse and equitable quality care, free from discrimination, abuse or harm
- To privacy and confidentiality
- To ask questions, to receive answers and to express concerns
- To be engaged in my healthcare plan and to receive information to help me make an informed decision to accept or refuse treatment
- To have my family, or my chosen support, engaged in my care and healthcare plan
- To know the names and roles of my health care team



I, as your patient, have the responsibility

- To treat physicians, staff, volunteers, other patients and families with courtesy and respect
- To ensure that I share accurate and up-to-date information about my health
- To inform my care team of my Substitute Decision Maker or Power-of-Attorney and any healthcare wishes I have expressed
- To accept the consequences if I refuse recommended treatment or I don't participate in my care
- To understand that treatment I ask for may not be medically or ethically appropriate for me
- To respect hospital property and help the hospital maintain an environment that is safe and clean